PRIVACY POLICY

This Privacy Policy is aimed to provide information about how personal data or information is collected, received, possessed, stored, dealt and handled by E-Revbay Private Limited (hereinafter mentioned to as **"ERB InfraSafe"**/ **"Company"**). This policy addresses **ERB InfraSafe**'s ethical, moral and corporate responsibilities as well as the legal requirements of following of reasonable security practices for handling of personal information and sensitive personal information.

This Privacy Policy is a legally binding document between you and **ERB InfraSafe**. This Privacy Policy is published in compliance of the Information Technology Act, 2000 and addresses the ethical, moral and corporate responsibilities as well as the legal requirements of following of reasonable security practices for handling of personal information and sensitive personal information under the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Information) Rules, 2011 (the "**Privacy Rules**") that require publishing of the Privacy Policy for collection, use, storage and transfer of sensitive personal data or information.

As required under Rule 4 of the Privacy Rules, this policy explains the following:

- 1. Clear statements of our practices and policies
- 2. Type of personal and sensitive personal information collected
- 3. Purpose of collection and usage of such information
- 4. Disclosure of information
- 5. Reasonable security practices and procedures followed

By registering yourself at <u>www.erbinfrasafe.com</u> you are authorizing us and our associate partners to contact you with regards to offers and promotions for their services along with the product you have opted for. By registering, you are also authorizing us to call you for Product and services in spite of the fact that you may be registered in the DND (Do not Disturb) / DNC (Do not Call) registry.

<u>www.erbinfrasafe.com</u> ('Website') recognizes the importance of maintaining your privacy. **ERB InfraSafe** is committed to maintain the confidentiality, integrity and security of all information of our users. This Privacy Policy describes how **ERB InfraSafe** collects and handles certain information it may collect and/or receive from you via the use of this Website. This Privacy Policy applies to current and former visitors to our Website and to our online customers. By visiting and/or using our website, you agree to this Privacy Policy.

When you register with **ERB InfraSafe**, we ask for your name, email id, mobile number & product you are interested in. Once you register with <u>www.erbinfrasafe.com</u> you are a prospect for us.

By using <u>www.erbinfrasafe.com</u> and/or registering yourself at <u>www.erbinfrasafe.com</u> you authorize **ERB InfraSafe** (including its representatives, affiliates, and its business partners) to contact you via email or phone call or SMS and offer you our services for the product you have opted for, imparting product knowledge, offer promotional offers running on <u>www.erbinfrasafe.com</u> and offers by its business partners and associated third parties, for which reasons your information may be collected in the manner as detailed under this Policy. You hereby agree that you authorize <u>www.erbinfrasafe.com</u> to contact you for the above mentioned purposes. Your authorization, in this regard, shall be valid as long as your account is not deactivated by either you or us. Please read this Privacy Policy carefully. By using the website, you indicate that you understand, agree and consent to this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not use this website. You hereby provide your unconditional, irrevocable consent to us for the purposes prescribed under, including but not limited, to provisions of sections 43A, 72 and section 72A of the Information Technology Act, 2000.

SCOPE AND APPLICATION

This Privacy Policy applies to all persons located at any part of the world who uses this website and/or our Services.

TYPE OF PERSONAL AND SENSITIVE PERSONAL INFORMATION COLLECTED

Information: We collect information that will basically identify you. It may include your name, age, address and contact information, along with your Identity Card Information.

Entity Information: We would collect information such as Name of the Entity, Officers, Registered Office, Contact Person, Contact Details, Director/Partner Information, as they are necessary for the rendering of the services.

Transaction Information: We store transaction details related to the use of our Services, including the type of service requested, date and time the service was provided, amount charged, and other details related to the transaction.

Device Information: We may collect information about the device you used such as Mobile/Laptop/Desktop/Tablet, including, for example, the hardware model, operating system and version, software and file names and versions, preferred language, unique device identifier, advertising identifiers, serial number, device motion information, and mobile network information. This shall be important to maintain the quality of service and to make suitable modifications that can enhance the user experience and future performance.

Any other information relevant to service enquiry, customer surveys, and/or offers.

All User data collected by the Company on the website is retained perpetually. This is required for establishing audit trail of Content submitted by the User on the Site. The User consents to such retention policy of the Company for being able to use the Site and Services. All the data collected by us through our website shall be in our safe custody. However, we reserve the right to delete the information when you deactivate the account and complete the delete account formalities or if you do not use our services for a continuous period of two years whichever is earlier.

The payment details are never saved with us as a security measure. We only save your personal information with us thus making it easy for you to place new orders in future and also to communicate with you to intimate about our products and services and changes in our services, if any. We keep a record of your orders and your interests to serve you better in your next login. We don't share your information with any third party companies unless they are involved in the order placed or in completion of your order.

Controllers of Personal Information

Your personal data will be stored and collected by **ERB InfraSafe**. We consume your information only to update you time to time with the new upcoming collections & designs.

Cookies

A cookie is a piece of data stored on the user's computer tied to information about the user. We may use session ID cookies. For session ID cookies, once you close your browser or log out, the cookie terminates and is erased. Session ID cookies may be used by PRP to track user preferences while the user is visiting the website. They also help to minimize load times and save on server processing. Persistent cookies may be used by PRP to store whether, for example, you want your password remembered or not, and other information. Cookies used on the PRP website do not contain personally identifiable information.

Purposes of collection of your data

The Company automatically receives and records information on our server logs from your browser, including but not limited to, your IP address, cookie information and the page you request. You can choose not to provide us with certain information, but then you might not be able to take advantage of many of our features. The Company collects your information when you register voluntarily, when you use its products or services, visit its Website's pages. When you register with <u>www.erbinfrasafe.com</u> you are asked for submitting certain information which may be personal to you such as first name, last name, email address, mobile number, etc. Once you register at the Website and sign in you are not anonymous to us. Also, you may be asked for your contact number during registration and may be sent SMSs, notifications about our services to your wireless device. Hence, by registering you authorize the <u>www.erbinfrasafe.com</u> to send texts and email alerts to you with your login details and any other service requirements, including promotional mails and SMSs.

We use your information in order to:

- To provide the facilities on our platform to you
- To establish identity and assess applications;
- Monitor, improve and administer our Website;
- Design and offer customized products and services offered by our third party partners, manage our risks including the risk of fraud that may be committed against Us or our partners;
- Analyze how the Website is used, diagnose service or technical problems and maintain security;
- Send communications notifications, information regarding the products or services requested by You or process queries and applications that You have made on the Website;
- Manage Our relationship with You and provide You with or inform You about other products or services We think you might find of some use;
- Conduct data analysis in order to improve the Services provided to the User;
- Use the User information in order to comply with country laws and regulations;
- Use the User information in other ways permitted by law.
- Respond to queries or requests submitted by you.
- Process orders or applications submitted by you.
- Administer or otherwise carry out our obligations in relation to any agreement with our business partners.

- Anticipate and resolve problems with any services supplied to you.
- To tell you about new features or products. These might include offers or products from our business partners with whom <u>www.erbinfrasafe.com</u> has a tie-up.
- To make our website and the services offered by **ERB InfraSafe** better.
- To send you notices, communications, offer alerts relevant to your use of the Services offered on this Website.
- As otherwise provided in this Privacy Policy.
- Some features of this Website or our Services will require you to furnish your personally identifiable information as provided by you under your account section on our Website.

Information Sharing and Disclosure

ERB InfraSafe may share your Information submitted on the Website to any third party/service provider/business partner without obtaining your prior consent in the following limited circumstances:

When it is requested or required by law or by any court or governmental agency or authority to disclose, for the purpose of verification of identity, or for the prevention, detection, investigation including cyber incidents, or for prosecution and punishment of offences. These disclosures are made in good faith and belief that such disclosure is reasonably necessary for enforcing these Terms and Conditions; for complying with the applicable laws and regulations.

ERB InfraSafe proposes to share such information within its group companies and officers and employees of such group companies for the purpose of processing personal information on its behalf. We also ensure that these recipients of such information agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

ERB InfraSafe may use third-party advertising companies to serve ads when the user visits the Website. These companies may use personal information about the user's visit to the Website and other websites in order to provide advertisements about goods and services of interest to the user.

ERB InfraSafe shall transfer information about you in case **ERB InfraSafe** is acquired by or merged with another company.

We may share the information we collect about you as described in this Statement or as described at the time of collection or sharing, including as follows:

ERB InfraSafe only shares Personal Information with third parties in the following limited circumstances:

You agree that through the use of our services you authorize us to share your information as and when necessary and required.

The information procured may be shared with the following

1. With Law Enforcement Agencies in case the need so arises.

- 2. With subsidiaries and affiliated entities of the Company that provide services or conduct data processing on our behalf, or for data centralization and/or logistics purposes;
- 3. With vendors, consultants, marketing partners, and other service providers who need access to such information to carry out work on our behalf;
- In response to a request for information by a competent authority if we believe any such disclosure is in accordance with, or is otherwise required by, any applicable law, regulation, or legal process;
- 5. In connection with, or during negotiations of, any merger, sale of company assets, consolidation or restructuring, financing, or acquisition of all or a portion of our business by or into another company;
- 6. If we otherwise notify you and you consent to the sharing; and
- 7. In public forum, such as blog comments, social media posts, or other features of our Services an aggregated and/or anonymized form which cannot reasonably be used to identify you.

Security

We employ appropriate technical and organizational security measures at all times to protect the information we collect from you. We use multiple electronic, procedural, and physical security measures to protect against unauthorized or unlawful use or alteration of information, and against any accidental loss, destruction, or damage to information. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, we cannot guarantee its absolute security.

Please exercise caution when determining what Personal Information you disclose via the Site. You are responsible for such Personal Information you choose to submit in these instances. Further, you are responsible for maintaining the confidentiality and security of your login id and password, and may not provide these credentials to any third party.

Links to Other Websites

There might be affiliates or other sites linked to <u>www.erbinfrasafe.com</u>. Personal information that you provide to those sites are not our property. These affiliated sites may have different privacy practices and we encourage you to read their privacy policies of these website when you visit them.

Minors

This Site is not intended for or directed to persons under the age of 18. Any person who provides their information to the Company through the Account Login page for new customers, Signup Page, or any other part of the Site represents to the Company that they are 18 years of age or older.

Governing Law and Dispute Resolution

This Policy shall be governed by and construed in accordance with the laws of the Republic of India. The courts at Mumbai, India shall have exclusive jurisdiction in relation to any disputes arising out of or in connection with this Policy.

Changes in this Privacy Policy

ERB InfraSafe reserves the right to change this policy from time to time, at its sole discretion. We may update this privacy policy to reflect changes to our information practices. We encourage you to periodically review.

Contact Us

If You require any information or clarification regarding the use of Your personal information or this Privacy Policy, you can contact us at <u>info@erbinfrasafe.com</u>